



CONTACT

Phone

+44 7487573003

Email

simonard91@gmail.com

Address

15 Belgrave Gardens -
Second floor flat

Website

<https://sld-server.org>

Online CV

<https://cv-simone.sld-server.org>

SKILLS

- Linux OS
- Virtualization
- Web Servers
- Network Administrator
- System Administrator
- Cloud Computing
- Project Managment
- Monitoring & Reporting

Simone Cusano

Linux System Administrator - Web Developer

Experienced System Administrator & Backend Developer with a passion for Linux, server management, and performance optimization. Skilled in virtualization (Proxmox), web servers (Apache2, NGINX), and network security (Shorewall, iptables). Committed to teamwork, professionalism, and continuous learning, ensuring reliable systems and smooth operations for clients and developers. Also experienced in backend development with PHP, PostgreSQL, and JavaScript, always seeking ways to improve infrastructure and workflows.

WORK EXPERIENCE

LINUX SYSTEM ADMIN ENGINEER

Positive Internet | 24 Ganton St, Carnaby, London W1F 7QY

At Positive Internet, a cloud and hosting provider, I was responsible for managing web services with Apache 2, Nginx, and Varnish, monitoring system alerts using Nagios, and administering Linux systems (Debian and Ubuntu). My role included managing MySQL databases, automating tasks through Bash scripting, and handling secure connections via SSH and SFTP. Additionally, I managed support tickets through the ticketing system, created virtual machines, and configured hosting environments tailored to customer needs.

- Administration of web servers (Apache 2, Nginx, Varnish).
- System monitoring and alert management using Nagios.
- MySQL database administration and optimization.
- Bash scripting for task automation.
- Linux system administration (Debian, Ubuntu).
- User management for SSH and SFTP access.
- Support ticket handling through the ticketing system.
- Virtual machine deployment and hosting environment configuration based on client requirements.

February 2023 | On Going

HEAD WAITER

Dorchester Hotel | 53 Park Ln, London - W1K 1QA

After gaining initial experience at Locanda Locatelli, I decided to further enhance my English language skills and broaden my exposure to an international, English-speaking environment by joining The Dorchester, one of London's oldest and most

- Database Management
- Scripting & Automation
- Backend Development
- DevOps & Deployment
- CMS

LANGUAGES

- **Italian:** Native
- **English:** Advanced

HOBBIES

- Automating tasks and optimizing workflows
- Passion for cinema and storytelling
- Composing and producing digital music
- Designing and building web pages for personal projects

prestigious 5-star luxury hotels. This role was a key step in my career, providing an opportunity to serve a different kind of clients and deliver exceptional service in a high-end setting.

- First point of contact with guests, providing a welcoming and professional service.
- Taking customer orders and ensuring dietary requirements, including allergies, were noted.
- Delivering Michelin-quality service in a prestigious 5-star hotel environment.
- Anticipating guests' needs and offering tailored recommendations to enhance their experience.

July 2021 | January 2023

WAITER

Locanda Locatelli | 8 Seymour St, London - W1H 7JZ

Upon arriving in London, I started working as a waiter at Locanda Locatelli, a Michelin-starred restaurant. This experience not only allowed me to develop strong customer service skills but also significantly improved my English language proficiency through daily interaction with guests and colleagues in a fast-paced hospitality environment.

- Preparing the dining area to ensure all standards were met before service.
- Maintaining cleanliness and adhering to hygiene protocols.
- Taking customer orders and ensuring exceptional service.
- Setting up mise en place for the following day to maintain efficiency.

July 2018 | June 2021

IT TECHNICIAN & SALES ASSISTANT

Divisione Informatica Di Ferdinando Costantino | Via Provinciale, 120, 89025 Rosarno RC, Italy

In this role, I was responsible for assembling, installing, and configuring both Windows and Linux systems, ensuring optimal performance and stability. Additionally, I managed a small company server hosting multiple virtual machines, overseeing maintenance and troubleshooting. Occasionally, I also assisted with product sales in the store, providing technical recommendations to customers.

- System assembly, installation, and configuration (Windows & Linux).
- Administration of a small business server with multiple virtual machines.
- Troubleshooting and technical support for hardware and software issues.

- Occasional product sales and customer assistance in the store.

January 2015 | June 2018



SALES REPRESENTATIVE

T-Power | Via Nazionale, 89134 Reggio di Calabria (RC), Italy

At T-Power, a network and broadband marketing sales company, I was responsible for engaging with potential customers, presenting available plans, and ensuring a smooth sales process. My role required strong communication skills, attention to detail, and the ability to work independently to meet sales targets.

- Engaging with potential customers to understand their needs and offer suitable broadband solutions.
- Explaining plan options and addressing customer inquiries.
- Entering and managing customer information accurately in the system.
- Utilizing data entry and record-keeping software to maintain sales records
- Working independently to achieve sales goals and ensure customer satisfaction

September 2013 | January 2015



IT SUPPORT TECHNICIAN

Stradit SRL | Via Provinciale per Armo-Gallina, 41, 89131 Reggio Calabria (RC), Italy

Worked for a medium-sized construction company specializing in asphalt and raw material production, providing technical support for hardware and software issues. Assisted in the maintenance and upgrades of company software while also handling customer service via phone and chat.

- Hardware and software troubleshooting and repair to ensure system reliability.
- Customer support via phone and chat, addressing technical issues and inquiries.
- Utilizing data entry and record-keeping software for accurate documentation.
- Assisting in software management and upgrades to improve business operations.

November 2010 | July 2013

BACHELOR OF SCIENCE IN IT

Università degli Studi Mediterranea | Via dell'Università, 25,
89124 Reggio Calabria RC, Italy

September 2024 | On Going

HIGHSCHOOL HOSPITALITY DIPLOMA

IPSEOA Enrico Gagliardi | 89900 Vibo Valentia VV, Italy

September 2005 | July 2010

CERTIFICATIONS

Ascentis Level 2 (C1) International Certificate in ESOL

Ascentis Awarding Organisation | Via dell'Università, 25 - 89124
Reggio Calabria (RC)

September 2023 | December 2023

PEKIT Web Creation Certificate (Permanent Education Knowledge Information Technology Project)

Fondazione Onlus - Sviluppo Europa | Informatic World - Via
Sbarre Inferiori, 234/C, 89129 Reggio Calabria RC, Italy

June 2019 | January 2020

ECDL Web Editing Certificate

AICA | Informatic World - Via Sbarre Inferiori, 234/C, 89129
Reggio Calabria RC, Italy

June 2019 | January 2020

IWB Certificate

Eirsaf | Informatic World - Via Sbarre Inferiori, 234/C, 89129
Reggio Calabria RC, Italy

July 2017 | November 2017



ECDL IT - Security Certificate

AICA | Informatic World - Via Sbarre Inferiori, 234/C, 89129
Reggio Calabria RC, Italy

July 2017 | November 2017